

SALES TERMS AND CONDITIONS

The product line Serafino Zani can not be sold in Italy, Benelux, Singapore and China.

Le transactions by credit card should be made through the secure payment system Paypal.

A. SHIPPING COSTS

The prices of the products do not include shipping charges. Our sales program online (online store) automatically adds the shipping fee to the order total. The shipping fee to some countries (like some Pacific Islands) are not covered by our express courier. Therefore it is necessary that customers who visit our site from one of these countries inform us by e-mail their interest in purchasing our products. Serafino Zani s.r.l will inform the customer as soon as possible regarding the percentage that will be applied to the total order. By the time that our communications has been received by the customer, he/she can complete the online order, since the correct amount fee will be added automatically to the total order.

B. MINIMUM PURCHASE

No minimum purchase amounts.

C. AVAILABILITY OF PRODUCTS

The products, if available at the time of order will be delivered by courier within a maximum period of 10 working days.

D. RIGHT OF WITHDRAWAL

Ai under legislative decree of May 22, 1999, No. 185 published in Official Gazette No. 143 of 21 June 1999, the customer who buys goods for purposes not related to his professional activity (ie, customers who do not indicate the V.A.T number in the order module) is entitled to rescind the purchase contract for any reason, without any penalty and without providing explanation.

To exercise this right, the customer must:

1. Send, within 10 working days from the date of receipt of goods, a notice by registered letter with signed return receipt, addressed to:

ZANI SERAFINO Srl
Via Zanagnolo 17 / b
25066 Lumezzane Gazzolo BS
Italy

Specifying the intention of applying for the right of withdrawal.

This communication can also be sent by fax (+39 030 8970620) or mail (info@serafinozani.it) within the above period of 10 days, and providing a registered letter with signed return receipt registered letter within 48 hours.

2. Return the goods within 10 days of receipt, to:

ZANI SERAFINO Srl
Via Zanagnolo 17 / b
25066 Lumezzane Gazzolo BS
Italy

T +39 030 871861
F + 39 030 872545

Le shipping costs for returning the goods it's charge to the customer.

La goods must in any case be returned intact, with all its parts (including the original packaging, manuals, accessories, etc.etc.) And without having been any d amage even in the packaging. Once received, the goods will be examined and, if damaged or tampered with, the right of withdrawal can not be exercised. Without prejudice to any costs for damages to the goods, until Serafino Zani will refund the customer the full amount already paid, within 14 days from the date of return shipment of the goods. The Buyer shall promptly provide to Evening no Zani bank details (IBAN Code - Account of the bill) in order to obtain a refund of the price paid.